

Crystal Aguilar is a dedicated professional with a strong commitment to substance use disorder treatment and recovery services. She began her career as a licensed LCDC and was subsequently promoted to Compliance Manager at Charlie's Place. Following Cenikor's acquisition of Charlie's Place in October 2018, Crystal joined the Cenikor organization as Compliance Supervisor. She later advanced into the role of Process & Performance Improvement Supervisor/Compliance Supervisor and was subsequently promoted to Facility Director for the Corpus Christi facility. In her current role as Regional Director, Crystal oversees operations for both the Austin and Corpus Christi facilities, providing strategic leadership and ensuring operational excellence across the region.

Crystal's dedication to substance abuse recovery is driven by her commitment to disrupting generational cycles and challenging the stereotypes frequently associated with lower socio-economic communities and the Latino population. She earned a Bachelor of Arts in Psychology from Texas A&M University–Corpus Christi and a Master of Arts in Forensic Psychology from Argosy University. Crystal is currently a doctoral candidate in the dissertation phase of her Ph.D. in Business Administration, with a concentration in Organizational Behavior and Leadership, at South University.

In Austin, Crystal is dedicated to expanding education around substance use prevention and recovery for both adults and youth, especially in historically underserved neighborhoods across the city. She is deeply committed to breaking down the stigma surrounding substance use and mental health challenges and is a strong advocate for diversion programs in Travis County as a more effective and humane alternative to incarceration.

Through collaboration with local community partners, schools, and service providers throughout Texas, Crystal works to deliver culturally responsive prevention education, connect individuals and families to critical local resources, and provide meaningful, community-based support services. Her goal is to help Austin build a more compassionate, equitable, and effective approach to prevention, treatment, and long-term recovery, one that reflects the values and diverse needs of the community.